

25-Year Warranty for Hecker Ridge Tiles LLC

Effective Date: [August 8, 2024]

1. Warranty Coverage

This warranty is provided by Hecker Ridge Tiles LLC, hereinafter referred to as "the Company," to the original purchaser of our concrete ridge tiles, hereinafter referred to as "the Buyer." The Company warrants that the concrete ridge tiles (hereinafter referred to as "the Product") will be free from defects in material and workmanship under normal use and service for a period of 25 years from the date of purchase.

2. Warranty Terms

2.1. Warranty Period: This warranty is valid for 25 years from the date of purchase.

2.2. Scope of Warranty:

- The warranty covers major defects in the concrete ridge tiles that are caused by manufacturing defects.
- The warranty includes the repair or replacement of defective tiles at no cost to the Buyer, including shipping and handling fees.

2.3. Exclusions:

- Damage resulting from improper installation, abuse, or misuse.
- Damage caused by natural disasters, such as earthquakes, floods, or severe storms.
- Damage due to structural issues, including but not limited to inadequate support or foundation problems.
- Normal wear and tear, including but not limited to surface discoloration or minor surface cracks from weathering.
- Tiles not installed according to the Company's installation guidelines and recommendations located on the company's website under products. The installation manual is downloadable and available to the public.

3. Claim Procedure

3.1. Notification: The Buyer must notify the Company of any defect covered by this warranty within 30 days of discovering the defect. Notification should be made in writing and include proof of purchase, photos of the defective tiles, and a description of the issue.

3.2. Inspection: The Company reserves the right to inspect the defective tiles to determine if the claim is valid under the terms of this warranty.

3.3. Remedies: Upon verification of a valid claim, the Company will either:

- Repair the defective tiles at no cost to the Buyer, or
- Replace the defective tiles with new ones of similar kind and quality.

4. Limitations

4.1. This warranty is exclusive and in lieu of all other warranties, expressed or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose.

****4.2.** The Company's liability is limited to the repair or replacement of the defective tiles as described in this warranty. The Company shall not be liable for any incidental or consequential damages arising from the use or inability to use the Product.

5. Transferability

This warranty is transferable to subsequent property owners, provided that written notice is given to the Company within 30 days of the transfer of ownership. Proof of purchase and the date of transfer must be provided.

6. Governing Law

This warranty shall be governed by and construed in accordance with the laws of the Louisiana Civil Code.

7. Contact Information

For warranty claims or additional information, please contact:

Hecker Ridge Tiles
47177 Conrad Anderson St.
Hammond, LA 70401
(985)-662-0517
Janet@heckerridgetiles.com

Luke@heckerridgetiles.com
www.heckerridgetiles.com

8. Miscellaneous

8.1. No person, agent, or dealer has the authority to alter, modify, or enlarge this warranty.

**8.2. The terms of this warranty may be updated from time to time, and any changes will be posted on our website. The warranty in effect at the time of purchase will apply.

9. Acknowledgment

By purchasing and using the Product, the Buyer acknowledges that they have read, understood, and agreed to the terms and conditions of this warranty.